

Initial Report

Last Modified: 06/26/2015

1. Which of the following areas are you majoring in at Salt Lake Community College?

#	Answer	Bar	Response	%
1	Accounting	<div></div>	4	6%
2	Finance and Credit	<div></div>	0	0%
3	Economics	<div></div>	0	0%
4	Computer Sciences and Information Systems	<div></div>	1	2%
5	Business	<div></div>	26	41%
6	Business Management	<div></div>	13	21%
7	Marketing Management	<div></div>	4	6%
8	Retail Management	<div></div>	0	0%
9	Paralegal Studies	<div></div>	7	11%
10	Culinary Arts	<div></div>	1	2%
11	Other (Please Explain)	<div></div>	7	11%
	Total		63	

Other (Please Explain)
unknown - generals
Don't Know
No Major
Undecided
Undecided
Environmental Engineering
Communications

Statistic	Value
Min Value	1
Max Value	11
Mean	6.25
Variance	6.19
Standard Deviation	2.49
Total Responses	63

2. What type of degree or certification are you pursuing?

#	Answer	Bar	Response	%
1	AA Degree - Associates of Arts	<div></div>	4	6%
2	AS Degree - Associates of Science	<div></div>	33	52%
3	AAS Degree - Associates of Applied Science	<div></div>	17	27%
4	Certificate of Completion	<div></div>	3	5%
5	I am not sure	<div></div>	6	10%
	Total		63	

Statistic	Value
Min Value	1
Max Value	5
Mean	2.59
Variance	1.05
Standard Deviation	1.03
Total Responses	63

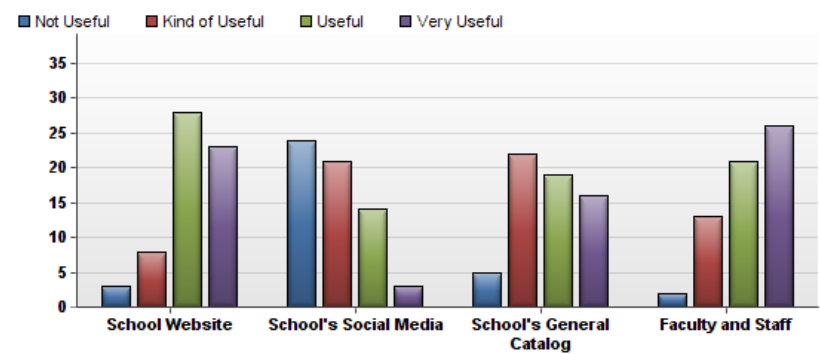
3. Where do you go to find the most updated information about your area of study and its requirements?

#	Answer	Bar	Response	%
1	School Website	<div></div>	28	44%
2	Social Media	<div></div>	3	5%
3	General Catalog	<div></div>	7	11%
4	School Faculty and Staff	<div></div>	21	33%
5	Friends and Family	<div></div>	1	2%
6	Other (Please Explain)	<div></div>	3	5%
	Total		63	

Other (Please Explain)
google
SLCC My Page (DegreeWorks)
Continuing education

Statistic	Value
Min Value	1
Max Value	6
Mean	2.57
Variance	2.51
Standard Deviation	1.58
Total Responses	63

4. Please rate each of the following on how useful their information is.



#	Question	Not Useful	Kind of Useful	Useful	Very Useful	Total Responses	Mean
1	School Website	3	8	28	23	62	3.15
2	School's Social Media	24	21	14	3	62	1.94
3	School's General Catalog	5	22	19	16	62	2.74
4	Faculty and Staff	2	13	21	26	62	3.15

Statistic	School Website	School's Social Media	School's General Catalog	Faculty and Staff
Min Value	1	1	1	1
Max Value	4	4	4	4
Mean	3.15	1.94	2.74	3.15
Variance	0.68	0.82	0.88	0.75
Standard Deviation	0.83	0.90	0.94	0.87
Total Responses	62	62	62	62

5. Which of the following Social Media Platforms do you use to connect with other students and faculty?

#	Answer	Bar	Response	%
1	Twitter	<div></div>	3	5%
2	Facebook	<div></div>	30	48%
3	LinkedIn	<div></div>	10	16%
4	Other (Please Specify)	<div></div>	9	15%
5	I am not on Social Media	<div></div>	10	16%
	Total		62	

Other (Please Specify)
on that insta
Google plus, hangouts, etc.
canvas only
instagram
Only Canvas and e-mail.
Canvas
Canvas
canvas
Google

Statistic	Value
Min Value	1
Max Value	5
Mean	2.89
Variance	1.48
Standard Deviation	1.22
Total Responses	62

6. How long have you been attending Salt Lake Community College?

#	Answer	Bar	Response	%
1	Less than 1 Year	<div></div>	13	21%
2	1 Year	<div></div>	11	18%
3	2 Years	<div></div>	19	31%
4	3 Years	<div></div>	8	13%
5	4 Years	<div></div>	4	6%
6	More than 4 Years	<div></div>	7	11%
	Total		62	

Statistic	Value
Min Value	1
Max Value	6
Mean	3.00
Variance	2.46
Standard Deviation	1.57
Total Responses	62

7. What do you feel that Salt Lake Community College could improve on to help you?

Text Response
I think as an online student, I'd like a little more coherence between majority of the courses. For example, we have a few that use the MyLab sites, and then some use Canvas. Some seem a little easier to navigate than others but not all are uniform in the level of help and direction given. The faculty is great about reaching out though!
Give me lots of free money so I don't have to work and can go to school full time. If you can't do that, then there's nothing I can think of because everyone has been helpful to me during my time at SLCC.
Making easier to take exams when you live out of the salt lake valley.
I understand the college is a business, but do you really have to charge for every little thing? I mean, take parking for example (lets not compare the price to other schools, they're doing it wrong, too). In the summer, when parking is WIDE OPEN, there are still little minions out there giving parking tickets, as if thousands of dollars for tuition isn't enough. What is the point of making students pay for parking? When there are so many open spots, why ticket those individuals who haven't gotten a parking pass? Seems like it's a great opportunity to make more money on already struggling students. Also, lets reconsider the fact that the majority of the professors require the newest text book, when the older (not so out of date book--and much, much cheaper) text book would do just fine. Honestly, the only changes I find in the new editions are simple word changes, graphics, and font. But hey, lets charge \$300 for a book the professor hates and rarely uses but makes you buy! Do I sound bitter? That's because I am. College is one of the biggest scams this country has accepted. Anyway, I hope you get a good kick out of bitter, struggling, and exhausted college student while nothing changes.
The faculty, academic advisors and financial advisors in particular are not helpful. Students receive partial information, incorrect information and even different information from all of them. Ask either the same question and you will get a different answer. Phone calls are not returned, appointments are not made with financial services. Rather go to the campus nearest you and hope that someone is in and available to help you or go completely out of your way to drive to the Redwood Campus and sit in the hall in a long line and wait for someone to help you. I am Phi Theta Kappa and on the Dean's list and have completed all but 10 credit hours in one degree and 12 in another (AS) and am very near walking away from school because of my frustration level with both departments and the lack of anyone having any empathy to fix a situation that is far outside of my ability to fix. My academic advisor has done a very poor job in advising and so has every single financial aid counselor I've ever spoken to in two years. It isn't just frustrating, it is absolutely criminal to think that the school is taking in millions of dollars in student aid and yet being run so incompetently.
Going great!
On mypage, some of the textbooks needed are not inputed or updated, so it is hard to buy them in advance
I don't know yet.
the information about the different types of resources
Better standardization and organization of online classes. Sometimes the online course are extremely well organized, and other times they are scattered and frustrating. Help in transferring and recommended course from staff would help.
Better class options for students working full-time and also instructors who can teach online classes more thoroughly.
I'm good. Great survey, btw. Pulled right up on my phone. One of the best I've seen.
I wasted a lot of time because nobody helped (I asked) know what to do for my degree. I have always known what I'm going into, but when the help I got wasn't very helpful, I probably wasted about a year of my time.
n/a
More passionate and knowledgable teachers/faculty/staff.
More knowledgeable counselors for all majors and minors
More direction for a career. More information about jobs and pay available in certain fields.
Advising
The web site is a little hard to navigate.
Possibility to get Bachelor of Accounting in SLCC because the teachers are amazing
They are doing an awesome job. I cant think of anything right now. I guess maybe have better academic advisors. I thought of other things before too but I cant remember right now.
Actually I think they do a really good job. The communication is great. I love Canvas and other online instructional tools that are used.
More feedback about the process of financial aid.
Technology with the school is horrible. The school website is very difficult and frustrating to use. I can't understand why you have so many different platforms that don't integrate into one.
I feel that teachers should give you the books you need in advance, instead of in the bookstore. Sometimes you end up needing a different book and it's not helpful.
I'm satisfied with the resources that are already available.
a way to improve would be more class selections for nights and other days during the week or offering other online classes. also better times and days for the labs provided at slcc for certain classes. the counselors are very helpful in providing information on graduation/transferring .
The school so far has been very excellent in making me feel welcome, that being said this is one of my first classes and I don't feel that I have sufficient enough information to answer this question.
navigating the web site... could be a bit more user friendly
Providing a bigger selection of classes in the summer
I'd find it helpful to be able to receive an Associate Degree in Accounting rather than Business. I understand business will help obtain a Bachelor's Degree, but it'd be nice to have an AA in Accounting rather than Business. The Professors are very responsive and helpful. I enjoy attending SLCC. The online option really helps me to maintain a full time job.
Work on the communication system with other fellow students.
Greater access to business college specific counselors.
more in-depth overview of options after AAS Degree is completed. whether, beginning Bachelors at SLCC or options to transfer and where.
Better communication with students such as informing students via email on important dates such as deadlines. Also, better customer service to students because the students who work in the registrar office or info desk are rude and can be unhelpful.
Better priced books, Not using pearson so extensivley in a lecture class.
I think SLCC is fairly usefule...that is why I am here.
Have every teacher really focus on canvas. It gets confusing and frustrating when one teacher puts all of the due assignments on canvas in an orderly fashion, and another

doesn't even use canvas. It would be great just to log on to canvas and look at everything I needed to do for the next few days, instead of having to remember which class uses which medium.

have all messages go to bruin mail rather than some in canvas some in bruin mail

I have not attended long enough that I feel that I can yet improve and/or have something improved regarding what SLCC has to offer. I love this school so far.

The mypage system is not very user friendly. Having three separate places to have to keep track of (mypage, canvas, bruinmail) is pretty frustrating.

Hand on practice work

Communication- I read all the bulletin boards and I still feel like there are programs available that I haven't been exposed to.

More department specific advisers. Lee Martinez is the main business adviser. It would be more beneficial to have more people like Lee available.

Knowing that this school is a community college, I believe giving students free access to a bus pass will greatly benefit students and faculty who need to commute to/from school. This would also greatly relieve the burden on many individuals who already have other financial problems such as tuition/books, and other personal obligations.

Statistic	Value
Total Responses	45

8. What information do you know now that you wish you would have known before attending Salt Lake Community College?

Text Response
I have discovered the interesting world of the ePortfolio which you have to maintain for your GenEd requirements. I'm interested to know how many former students REALLY use it for job related purposes. I think it adds another level of attention that could be spent doing other course requirements. While I value the direction technology is moving in, I think this is what I least like about GenEd classes at SLCC. Otherwise, I still enjoy the rest of the course work.
I would to have liked to know more about the different degrees and how to go about selecting what I would like to major in. I also should have known more about how what generals I would select in the beginning would affect my ability to graduate faster. I took some classes that I thought would be interesting/best, but won't apply towards my degree. I would've been done with school faster if I had realized the path I wanted to go down sooner.
Do as much in high school before getting to SLCC as possible.
The lack of help and support available to students.
E-portfolio
I knew everything!
Nothing comes to mind
I don't know yet. This is my first SLCC class
the different advisors and what classes are needed to take for my major
That I should have taken some general education classes mixed with major courses, so it isn't as stressful at the end. Better communication with financial aid would have also been beneficial.
none
Its scary to take online courses from Alaska. Loans are silly.
What classes to take and what I don't actually need
n/a
All my questions were answered before attending
The hardest part about a class is picking the right teacher. Research, research, research amongst the web, other students, and even other faculty for the best teachers - it makes a world of difference.
None
That so many hours were required for an Associates degree.
Just how much of a hassle it is to get residency status.
not encouraging students to graduate before they choose a major.
How to plan my schedule, financial aid
Nothing.
scholarships
how long it would take to finish my degree and how determined I need to be. Some of it does come with going to school though.
none
About My Page
I pretty much got all the information needed when I applied at SLCC.
Nothing comes to mind.
a more generalized criteria of what classes are required for certain degrees .
Nothing that I can think of.
Basically the same answer from the previous question.
the what if? option
That SLCC does not offer an AA in Accounting.
Majority of what I know from attending.
That it is ridiculously difficult to get resident status.
not applicable for me.
Take concurrent enrollment classes in high school as much as you can because tuition sucks.
if my financial is approved or not before I start classes
How much work it was going to be for a full time student and 40-50 hour work week for working adults.
That SLCC was the second best community college in the nation! (or at least according to my biology professor)
your transfer grades don't count towards your gap
I'm not sure.
What I wanted to study
I would have liked to better understand how withdrawals/attempted credits affect you long term.
Faculty advisor
More detail on the accelerated classes and the limited campus availability
The transfer requirements and classes that SLCC offers compared to a 4 year University.
The downtown campus has free printing in the basement. I found this very helpful during last minute emergencies for printing off notes.

Statistic		Value
Total Responses		48

9. How old are you?

#	Answer	Bar	Response	%
1	13-17	<div></div>	5	8%
2	18-25	<div></div>	23	37%
3	26-34	<div></div>	14	23%
4	35-54	<div></div>	17	27%
5	55-64	<div></div>	3	5%
6	65 or over		0	0%
	Total		62	

Statistic	Value
Min Value	1
Max Value	5
Mean	2.84
Variance	1.15
Standard Deviation	1.07
Total Responses	62